

"Very well. CSUSM has been very transparent with students and I appreciate that they closed in-person instruction before many community colleges. Also they have been flexible with academics (recently modifying academic policies) and they have communicated to students resources that are still available to us virtually."

-- Anonymous, Student, Murrieta (Calif.), 4/20/2020

"Overall, I feel that campus's response to the crisis has been well done. The transition to online courses could have been a little more graceful for students but hope that faculty will take note for how to better teach online for future semesters. Also huge props to President Neufeldt for not only taking on what I can only imagine to be the most stressful first year ever with poise, but for also being extremely transparent, relatable, kind, and compassionate. I have really appreciated her reasonable and people-focused goals throughout all of this. She has definitely cemented herself as a terrific leader for campus and cannot express fully how much I appreciate her."

-- Anonymous, Student, Escondido (Calif.), 5/01/2020

"On the staff/admin part: they've responded about as well as physically possible, and have been very intent listeners when it comes to the students. On the faculty part: I'm... very unimpressed with about half of them."

-- Anonymous, Student and CSUSM student library assistant, Encinitas (Calif.), 5/05/2020

"I think the university has handled it as best as they could have, given the situation. However, I think all of the professors should be held to the same stipulations in terms of switching to remote learning. The majority of my professors did eliminate some assignments and provide extra credit opportunities to compensate for the switch in platforms... however, a couple of my professors made no modifications to their syllabi and now I've called so far behind I'm not sure I can catch up. They have not created an extra credit opportunities either."

-- Anonymous, Student, San Diego (Calif.), 5/07/2020

"The university failed to prepare their professors and the professors then fail to educate the students. Many of the professors are NOT online professors and many think they can teach the same as they can in a classroom. I am personally very scared for my grades and GPA."

-- Anonymous, Student, Riverside County (Calif.), 5/07/2020

"As a student I think CSUSM has done a fair job at responding to the crisis. Some professors have been more understanding than others. These are hard times and I have heard from classmates that they are struggling. Some don't have access to internet besides their phone but are still required to turn in 12

page research papers. Other are sheltering in place with 11 family members to a house but are being marked down because they don't have their video cameras on."

-- Anonymous, Student and stay-at-home mom, San Marcos (Calif.), 5/07/2020

"In my opinion CSUSM has handled the situation quite well. But the amount of work I'm doing right now is difficult."

-- Anonymous, Student, San Diego (Calif.), 5/08/2020

"Being a student I do believe that CSUSM has responded in a positive and great manner to the crisis and ensuring that students are getting the help they need especially with online classes."

-- Anonymous, Student, San Diego (Calif.), 5/09/2020

"The university has not done enough for its students. They post nearly every day about unimportant things that should not be anyone's concern during a crisis like this. I truly believe that we should be refunded at least some of our tuition. These online classes are a joke and I feel as if I have paid thousands of dollars to teach myself. During a global emergency, I should not have to worry about which assignments I am missing, or how I'm going to pay my rent that month. The university is stealing from its students and I simply cannot understand why."

-- Anonymous, Student and checker (Vons), San Marcos (Calif.), 5/11/2020

"I believe the university has dealt well with the crisis so far by cancelling events and giving faculty some notice before classes were officially put online. I also appreciate the communication from the university, and the fact that graduates are at least getting an opportunity to have a car parade with social distancing guidelines. I also like that they are postponing rather than cancelling commencement."

-- Hayley Stevenson, Student and undergraduate research assistant, Escondido (Calif.), 5/11/2020

"The university has responded wonderfully to the crisis! The transition was as smooth as it could be and [sic] everyone has been so compassionate."

-- Anonymous, Student and restaurant worker, San Diego County (Calif.), 5/11/2020

"I think that the university has done a good job of handling the situation. It closed the school and has sent out emails containing many resources for its students."

-- Anonymous, Student and restaurant worker, San Diego County (Calif.), 5/11/2020

"As a student at CSUSM, I feel the university has handled this crisis to the best of its ability. I appreciate their commitment to continuing to find ways to help and encouraging us even if this is a situation none of us would like to be in for learning."

-- Anonymous, Student and CSUSM student library assistant, Los Angeles (Calif.), 5/12/2020

"I believe the university has done everything they can following the measures of covid to provide safety for students and faculty. By still having a few in person classes and having options for housing, there are still options for students. There are also workshops and seminars via zoom and teams that help students connect."

-- Anonymous, Student, San Bernardino County (Calif.), 10/26/2020

"I mean I feel like they obviously did what was instructed to do which was switching to online classes because no one would have felt safe and the cases of COVID in San Marcos would have risen if we still had class now."

-- Andrea Caro, Student and retail worker, San Diego (Calif.), 10/26/2020

"I am very happy with how CSUSM has handled the pandemic and very disappointed to see how my peers and classmates have responded to the university's measures to protect us and our community."

-- Anonymous, Student and nanny, San Diego (Calif.), 11/20/2020